

Metropolitan Waste and Resource Recovery Group

Stakeholder engagement policy

Purpose

This policy outlines Metropolitan Waste and Resource Recovery Group's (MWRRG) commitment to engaging with its stakeholders.

Scope

This policy applies to all MWRRG Board directors and staff in relation to all dealings with all stakeholders.

Guiding principles

Constructive relationships with our stakeholders are central to our success as an organisation, particularly in relation to achieving the objectives of the Metropolitan Waste and Resource Recovery Implementation Plan 2016 (Implementation Plan).

MWRRG acknowledges that stakeholder engagement is integral to helping us make more transparent and better informed decisions. Through effective stakeholder engagement, MWRRG seeks to strengthen decision making, form partnerships, share knowledge and build capacity to meet the objectives of the Implementation Plan.

MWRRG is guided by the International Association for Public Participation (IAP2) Quality Assurance Standard (Standard) <https://www.iap2.org.au/Resources/IAP2-Published-Resources> in the development and implementation of stakeholder engagement planning and practice. The IAP2 is the leading professional organisation advancing the practice of public participation globally. Many Victorian public sector organisations and local councils adhere to the IAP2 Core Values, Code of Conduct and Public Participation Spectrum, all of which are contained in the Standard.

Victorian Public Sector Values

A strong values focus provides an effective framework for a stakeholder engagement policy. In developing and implementing stakeholder engagement plans and practice, MWRRG demonstrates the Victorian Public Sector Values of:

- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human Rights
- Respect
- Transparency

Policy statement

MWRRG is committed to developing and maintaining effective relationships with stakeholders to help us deliver on our Vision to reduce waste and maximise resource recovery in the Metropolitan Waste and Resource Recovery Region. This commitment is specifically outlined in Our Aims.

MWRRG aims to work collaboratively with our stakeholders to:

- maximise resource efficiency and the sustainable recovery of materials from waste
- achieve best practice siting and operation of waste and resource recovery facilities by integrating statutory and strategic planning
- facilitate innovation in the continual development and improvement of waste and resource recovery infrastructure and services
- minimise the damage to the environment caused by residual waste disposal
- build capacity and promote waste and resource recovery best practice infrastructure and services for councils, businesses and the community through education, networks and partnerships
- minimise the generation of waste.

Policy commitment

MWRRG will :

- listen, seek to understand, give due consideration and respond to the interests and concerns of our stakeholders
- engage with stakeholders and consider their interests as part of our decision making processes
- engage with stakeholders in an effective, timely, open, honest, inclusive and transparent manner
- be guided by the IAP2 Quality Assurance Standard in our stakeholder engagement planning and practice
- make stakeholders aware of their level of influence on any project or decision, using the IAP2 Public Participation Spectrum as a reference
- prepare stakeholder engagement plans as a key part of our project planning.

Definitions

A **stakeholder** is an individual, group, business or organisation with an interest or 'stake' in the outcome of a decision.

Stakeholder engagement is a process by which an organisation or individual involves people who may be affected by the decisions it makes, or can influence the decisions.

Responsibility

- The MWRRG Board is responsible for approving this policy.
- The CEO is responsible for oversight of this policy.
- The Director Strategy and Projects is responsible for the development and implementation of systems to support the implementation of this policy.
- The Manager Strategic Communications and Engagement is responsible for ensuring stakeholder engagement plans are developed, implemented and evaluated in accordance with this policy.
- All board directors and employees are responsible for understanding and executing their responsibilities for stakeholder engagement as part of their role in accordance with this policy.

Authorisation and review

This policy will be reviewed every two years.

Authorisation	Responsibility	Date
Prepared by	Strategic Communications and Engagement Manager, Slavka Scott	20/12/17
Reviewed by	Strategy and Projects Director, Wes Douglass	5/1/18
Endorsed by	MWRRG Executive Team	16/1/18
Approved by	MWRRG Board	1/3/18
Review due date	Strategic Communications and Engagement Manager	Dec 2019